

**ALLAMA IQBAL OPEN UNIVERSITY ISLAMABAD**  
**(Department of Distance, Non-Formal & Continuing Education)**  
**Faculty of Education**

**Course Title: Student Support Services in Distance Education**

**Course Code: 833/6302**  
**Total Marks: 100**

**MA/MEd/BEd**  
**Semester: Autumn 2026**

**Pass Marks: M.A/M.Ed = 40 B.Ed = 50**

**ALL QUESTIONS ARE COMPULSORY AND CARRY EQUAL MARKS**

Note:

1. Response to each question should not be less than 1200 words, failing which marks will be deducted accordingly.
2. Please write in your own words after reading the study guides and the related material. Also avoid irrelevant information, reproduction from any text, and render a critical analysis of the questions asked for.
3. Frequently visit www for the latest developments and sources. Give the source while quoting any material. Use APA style. Also, develop a reference list for each question separately.
4. No marks will be given for reproduction from the text or from elsewhere.
5. Please write your assignment in legible handwriting.
6. Please submit the assignment on or before the specified date.
7. Late assignments will not be accepted in any case.

**Assignment No.1**  
**(Unit 1-4)**

Note: Attempt all questions.

|     |                                                                                                                                                                          |    |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|
| Q1. | Critically examine the nature of student support services in distance education.                                                                                         | 20 |
| Q2. | Discuss the advantages of student support services in distance education. Answer from the perspective of Allama Iqbal Open University's student support services system. | 20 |

|     |                                                                                        |    |
|-----|----------------------------------------------------------------------------------------|----|
| Q3. | Critically examine the types of comments a tutor has to give on students' assignments. | 20 |
| Q4. | Critically examine counselling services provided by AIOU.                              | 20 |
| Q5. | Discuss the role of media in counseling.                                               | 20 |

**Assignment No.2**

Total Marks: 100

Pass Marks: 40

**(Unit 5-9)**

Note: Attempt all questions.

|     |                                                                                                            |    |
|-----|------------------------------------------------------------------------------------------------------------|----|
| Q1. | Write a detailed note on the importance of group discussion.                                               | 20 |
| Q2. | Discuss in detail the problems faced by distance learners. Also suggest solutions to solve these problems. | 20 |
| Q3. | Critically examine the causes of dropouts in distance education.                                           | 20 |
| Q4. | Critically examine the role of non-broadcast media in distance education.                                  | 20 |
| Q5. | Discuss in detail the problems involved in student support services.                                       | 20 |